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Serving the Mentally Retarded

VF ONTARIO



Ontario

Ministry of
Community and
Social Services


November 1976

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Dr. Dorothea Crittenden, Deputy Minister
Ministry of Community and Social Services

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Background

Responsibility for Ontario's mentally retarded was transferred from the Ministry of Health to the Ministry of Community and Social Services on April 1st, 1974.

This transfer reflected a new policy focus - the development of the abilities and skills of the mentally retarded towards integration, in varying degree, into the community.

Three major considerations are implicit in government policy for the mentally retarded:

- that mentally retarded people be given every opportunity to develop to their highest potential;
- that society maintain for them the maximum degree of normalcy in all their experiences;
- that mentally retarded people have access to a full range of community services.

The shift had been gradual. During the mid-1960s and continuing until the early 1970s mental health legislation governing mentally retarded people in Ontario's facilities was changed to emphasize voluntary or informal admission whenever possible.

Training programs were instituted for attendant staff, upgrading members to the position of mental retardation counsellors. In general, the emphasis was still on long-term residential care, with gradually expanded attention given to more specialized and individualized treatment and training programs.

In 1971, the Ministry of Health commissioned and published the Williston Report, *Present Arrangements for the Care and Supervision of Mentally Retarded Persons in Ontario* - an analysis of services to the mentally retarded which recommended changes and reorganization in the delivery of services.

A Green Paper on Community Living, published in 1973, led to the transfer of these services to the new Ministry, under The Developmental Services Act (1974) which provided a legislative base for modifying the program toward community living for the mentally retarded.

The change in attitude towards the care of mentally retarded people has been reflected in government policy. The transfer of responsibility to a socially, rather than medically, oriented Ministry recognized that the 'community living' concept required a positive social and community oriented approach.

How the Ministry Serves the Mentally Retarded

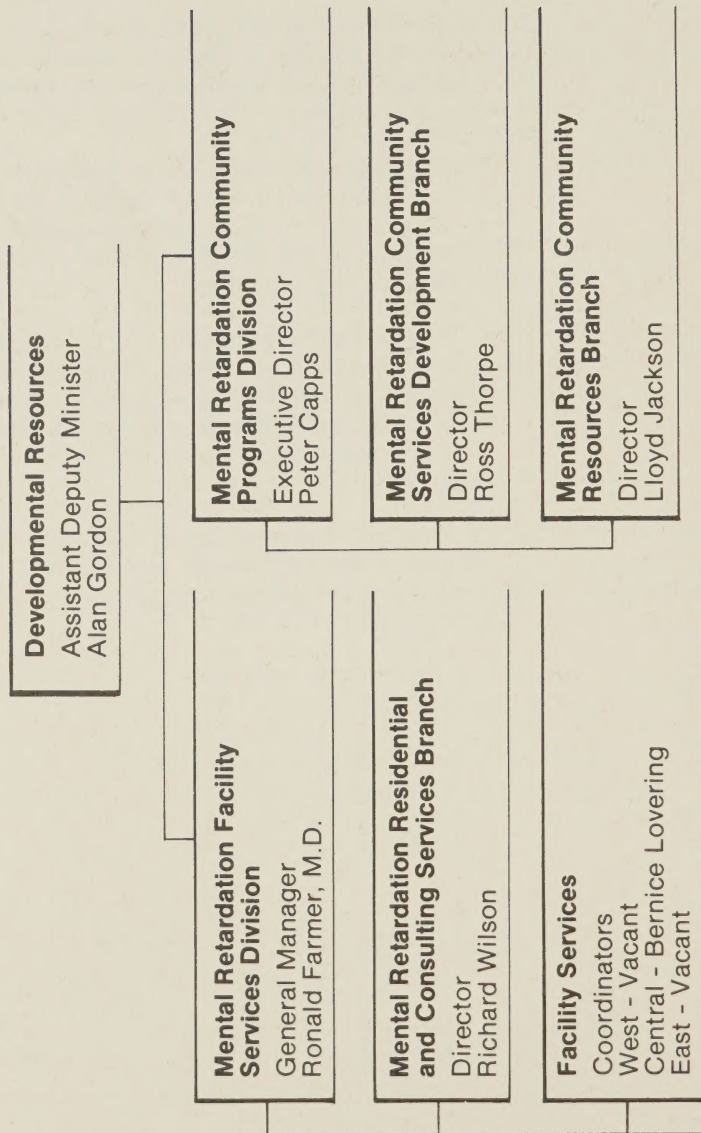
The Developmental Resources part of the Ministry is responsible for developing a comprehensive network of services for developmentally handicapped people in Ontario.

These services are provided through government-operated residential facilities as well as community-based programs operated by Associations for the Mentally Retarded or other community agencies.

A total community-oriented program plan was approved in principle by Cabinet in May 1975, in which government and non-government agencies now work together to achieve the goal of increasing normal living opportunities for the mentally retarded.

An organization chart showing the way in which responsibility for these services is divided, appears on the next page.

Organization Chart: Developmental Resources Ministry of Community and Social Services



Provincial Mental Retardation Facility Administrators

Adult Occupational Centre, Edgar
R. Seaby

Bluewater Centre, Goderich
R. F. Bryant

C.P.R.I., London
R. E. Builder

D'Arcy Place, Cobourg
E. M. Sorin

Durham Centre for the
Developmentally Handicapped, Whitby
E. M. Sorin

Huron Regional Centre, Orillia
D. Cornish

L. S. Penrose Centre, Kingston
Dr. B. McCreary

Midwestern Regional Centre,
Palmerston
G. C. McArthur

Muskoka Centre, Gravenhurst
W. M. Wojcik

The Nipissing Regional Centre,
North Bay
W. M. Wojcik

Northwestern Regional Centre,
Thunder Bay
Father John R. Rice
(Director of Training)

Oxford Regional Centre, Woodstock
R. D. Goodbun

Pine Ridge, Aurora
W. Fraser

Prince Edward Heights, Picton
F. Purificati

Rideau Regional Centre, Smiths Falls
Dr. N. Lysander

Southwestern Regional Centre,
Cedar Springs
N. Dearlove

St. Lawrence Regional Centre,
Brockville
Dr. N. Lysander

St. Thomas Adult Rehabilitation and
Training Centre (S.T.A.R.T.), St. Thomas
R. E. Builder

Surrey Place Centre, Toronto
Dr. C. Rubino (Acting)

Mental Retardation Facility Services Division

The purpose of this division is to provide a full range of high quality treatment and training programs, and services in facilities for persons with developmental disabilities; conducting programs of research, education and prevention, while at the same time supporting and promoting the development of community programs and accommodation alternatives.

The division is responsible for the funding and direct operation of 19 Schedule I facilities which provide care, treatment and training to some 7,000 developmentally handicapped persons, as well as ten Schedule II facilities whose operations are 100 per cent funded by the Ministry but operated by community boards. Some 900 developmentally handicapped persons, mainly severely and profoundly retarded children, are cared for in the Schedule II facilities.

In addition, the division provides the necessary funding to four Diagnostic and Assessment Centres and is responsible for the supervision of approximately 200 residents placed in Approved Homes under the jurisdiction of Schedule I facilities.

Among the services offered by the facilities are:

- assessment and diagnostic services with some facilities extending services to the community;
- crisis intervention and parent relief;
- residential care and training programs;
- conducting and supporting highly specialized programs of research and education into the causes, prevention and treatment of mental retardation, thereby reducing the severity and incidence of this disability;
- nursing and medical care and treatment programs;
- behaviour modification programs;
- a full range of consulting and advisory services, in support of care and treatment programs, in the operation and management of facilities for the mentally retarded;
- programs of instruction for parents and staff in the care and training of mentally retarded;
- provision of other highly specialized treatment and training programs and services, which require a facility setting;
- workshops in 11 Schedule I facilities providing varying degrees of skills training;
- recreational and social activities.

Mental Retardation Residential and Consulting Services Branch

This branch was established in June, 1975 to coordinate and direct the activities of administrative, professional and service oriented consultants with a view to improving the overall efficiency and effectiveness of the facility operation. It also assumed responsibility for the community board-operated Schedule II facilities as listed in the Developmental Services Act, 1974, and the Diagnostic and Assessment Services.

On the following pages are listed the 19 Schedule I facilities for the mentally retarded which are owned and operated by this Ministry and the 10 Schedule II facilities which are funded by this Ministry and operated by local community boards.

See the organization chart on page 5 for names of Schedule I facility administrators.

Schedule I Facilities

Name and Location	Type of Service
Aurora Pine Ridge P.O. Box 130 Aurora, Ontario L4G 3H3 Phone: (416) 364-6269	<i>Area Served:</i> Regional Municipality of York and Borough of North York. <i>Admission Criteria:</i> Male, age 18 and up. Severely-profoundly retarded. <i>Diagnostic and Assessment:</i> For Regional Municipality of York. <i>Rated Bed Capacity:</i> 123
Barrie Adult Occupational Centre, Edgar P.O. Box 12000 Barrie, Ontario L4M 4W3 Phone: (705) 728-6910	<i>Area Served:</i> All Counties of the Province. <i>Admission Criteria:</i> Age 16 to 35, consideration to older people. Functioning - mid-moderate and above. Ambulatory without severe medical or behavioural problems. Offers self care, social and work skills for a quick return to community. <i>Rated Bed Capacity:</i> 264
Blenheim Southwestern Regional Centre, Cedar Springs P.O. Box 1000 Blenheim, Ontario N0P 1A0 Phone: (519) 676-5431	<i>Area Served:</i> Essex, Kent, Lambton, Middlesex Elgin, Oxford and Brant Counties and the Regional Municipalities of Haldimand-Norfolk, Hamilton, Wentworth and Niagara. <i>Admission Criteria:</i> Age 6 and up for Essex, Kent and Lambton. Age 6 to 18 for remaining catchment area. All levels of retardation, including additional handicaps. <i>Diagnostic and Assessment:</i> For children and adults, Kent County. <i>Rated Bed Capacity:</i> 675
Brockville St. Lawrence Regional Centre, Box 1050 Brockville, Ontario K6V 5W7 Phone: (613) 345-1461	<i>Area Served:</i> Leeds, Grenville, Dundas, Stormont, Glengarry, Prescott and Russell Counties. <i>Admission Criteria:</i> Age 18 and up. Mentally retarded adults with some psychiatric symptoms. <i>Diagnostic and Assessment:</i> For children and adults within catchment area. <i>Rated Bed Capacity:</i> 105

Name and Location	Type of Service
Cobourg D'Arcy Place 700 D'Arcy Street P.O. Box 110 Cobourg, Ontario K9A 4L5 Phone: 372-3341	<i>Area Served:</i> Northumberland, Peterborough and Victoria Counties. <i>Admission Criteria:</i> Age 18 and up, children from Northumberland County. Ambulatory to wheelchair or walker (no bed clients). <i>Diagnostic and Assessment:</i> Northumberland County. <i>Rated Bed Capacity:</i> 256
Goderich Bluewater Centre P.O. Box 70 Goderich, Ontario N7A 3Y8 Phone: (519) 524-7331	<i>Area Served:</i> Bruce, Grey, Huron and Perth Counties. <i>Admission Criteria:</i> Age 16 and up. <i>Rated Bed Capacity:</i> 100
Gravenhurst Muskoka Centre P.O. Box 280 Gravenhurst, Ontario P0C 1G0 Phone: (705) 687-2201	<i>Area Served:</i> Parry Sound, Muskoka and Haliburton Counties. <i>Admission Criteria:</i> Age 16 and up. Must be ambulatory (predominantly female). <i>Diagnostic and Assessment:</i> Referrals usually come through Surrey Place Centre; however, some service to residents in own catchment area. <i>Rated Bed Capacity:</i> 297
Kingston L.S. Penrose Centre P.O. Box 603 Kingston, Ontario K7L 4X3 Phone: (613) 546-1101	<i>Area Served:</i> Frontenac County. <i>Admission Criteria:</i> Age 6 and up. Full ambulatory. <i>Diagnostic and Assessment:</i> Frontenac, Lennox and Addington, Leeds, Grenville, Peterborough, Victoria, Prince Edward and Hastings Counties. <i>Rated Bed Capacity:</i> 142

Name and Location	Type of Service
London C.P.R.I. P.O. Box 2460 Terminal A London, Ontario N6A 4G6 Phone: (519) 471-2540	<p><i>Area Served:</i> Lambton, Middlesex, Oxford, Brant, Elgin, Huron, Perth, Waterloo, Grey, Bruce and Wellington Counties and the Regional Municipality of Haldimand-Norfolk. Back-up support for other regions on special request.</p> <p><i>Admission Criteria:</i> Infants to age 18. Acts as coordinator of waiting lists for admission to all Schedule I and II facilities in southwestern Ontario.</p> <p><i>Diagnostic and Assessment:</i> For all ages.</p> <p><i>Rated Bed Capacity:</i> 141</p>
North Bay The Nipissing Regional Centre, Box 3010 North Bay, Ontario P1B 8L1 Phone: (705) 474-1200	<p><i>Area Served:</i> Necessary services purchased from the Ministry of Health.</p> <p><i>Rated Bed Capacity:</i> 75</p>
Orillia Huron Regional Centre, P.O. Box 1000 Orillia, Ontario L3V 6L2 Phone: (705) 326-7361	<p><i>Area Served:</i> Simcoe, Muskoka and Parry Sound Counties, and the Regional Municipalities of York (including Metro) and northern part of Durham from Beaverton.</p> <p><i>Admission Criteria:</i> Age 6 and up. Any functioning level, including multiple handicaps.</p> <p><i>Diagnostic and Assessment:</i> Simcoe County and northern part of the Regional Municipality of Durham.</p> <p><i>Rated Bed Capacity:</i> 1412</p>
Palmerston Midwestern Regional Centre, P.O. Box 400 Palmerston, Ontario N0G 2P0 Phone: (519) 343-2015	<p><i>Area Served:</i> Bruce, Grey, Huron, Perth, Wellington, Dufferin and Waterloo Counties.</p> <p><i>Admission Criteria:</i> Age 6 to 16 on admission. All levels able to benefit from educational and training programs.</p> <p><i>Rated Bed Capacity:</i> 204</p>

Name and Location	Type of Service
Picton Prince Edward Heights P.O. Box 440 Picton, Ontario K0K 2T0 Phone: (613) 476-2105	<i>Area Served:</i> Prince Edward, Lennox and Addington, Hastings, Northumberland and Peterborough Counties. <i>Admission Criteria:</i> Age 6 and up. Children only in the Counties of Northumberland and Peterborough Special program for the deaf. <i>Rated Bed Capacity:</i> 459
St. Thomas St. Thomas Adult Rehabilitation and Training Centre (START) P.O. Box 2025 St. Thomas, Ontario N5P 3X1 Phone: (519) 633-4081	<i>Area Served:</i> Elgin, Middlesex and Huron Counties. <i>Admission Criteria:</i> Age 18 and up. All levels of retardation, ambulatory to wheelchair or walker. <i>Diagnostic and Assessment:</i> For Elgin County. Eventually for adults in Middlesex and Huron Counties. <i>Rated Bed Capacity:</i> 200
Smiths Falls Rideau Regional Centre, P.O. Box 2000 Smiths Falls, Ontario K7A 4T7 Phone: (613) 283-2990	<i>Area Served:</i> Algoma, Manitoulin, Nipissing, Renfrew, Lanark, Leeds, Grenville, Dundas, Stormont, Glengarry, Prescott and Russell Counties and the Regional Municipalities of Ottawa-Carleton and Sudbury. <i>Admission Criteria:</i> Age 6 and up. All levels of retardation, including multi-handicapped. <i>Diagnostic and Assessment:</i> Renfrew and Lanark Counties. <i>Rated Bed Capacity:</i> 1128
Thunder Bay Northwestern Regional Centre, 580 Algoma St. North, Box 3270 Thunder Bay, Ontario P7B 5G4 Phone: (807) 345-0576	<i>Area Served:</i> Thunder Bay, Rainy River and Kenora including Patricia portion. <i>Admission Criteria:</i> Age 6 and up. All levels of retardation, must be ambulatory. <i>Diagnostic and Assessment:</i> For both children and adults within catchment area. <i>Rated Bed Capacity:</i> 200

Name and Location	Type of Service
Toronto Surrey Place Centre 2 Surrey Place Toronto, Ontario M5S 2C2 Phone: (416) 925-5141	<p><i>Area Served:</i> Regional Municipalities of Halton, Peel, York (including North York), and Metro Toronto.</p> <p><i>Admission Criteria:</i> Age 2 months to 16 years.</p> <p><i>Diagnostic and Assessment:</i> For children and adults in catchment area as well as Regional Municipality of Durham. Assessments done on behalf of Picton for special program for hearing impaired.</p> <p><i>Rated Bed Capacity:</i> 34</p>
Whitby Durham Centre for the Developmentally Handicapped, Box 613 Whitby, Ontario L1N 5S9 Phone: (416) 668-7745	<p><i>Area Served:</i> Regional Municipality of Durham, south of Beaverton.</p> <p><i>Admission Criteria:</i> Age 6 and up. All levels of retardation, must be ambulatory.</p> <p><i>Diagnostic and Assessment:</i> Within catchment area as well as selected cases from other areas.</p> <p><i>Rated Bed Capacity:</i> 200</p>
Woodstock Oxford Regional Centre, P.O. Box 310 Woodstock, Ontario N4S 7X9 Phone: (519) 539-1251	<p><i>Area Served:</i> Brant, Oxford, Perth, Waterloo, Wellington, and Dufferin counties, and the Regional Municipalities of Haldimand-Norfolk, Niagara and Hamilton-Wentworth.</p> <p><i>Admission Criteria:</i> Age 18 and up. All levels of retardation. Only limited accommodation for non-ambulatory residents.</p> <p><i>Diagnostic and Assessment:</i> For adults in the immediate surrounding counties. Children referred to C.P.R.I.</p> <p><i>Rated Bed Capacity:</i> 760</p>

Schedule II Facilities

Name and Location	Type of Service
Ajax The Christopher Robin Home for Children P.O. Box 157 Ajax, Ontario L1S 3C3 Phone: (416) 683-2412 <i>Administrator:</i> K. C. H. Barnes	<i>Area Served:</i> Central Ontario <i>Admission Criteria:</i> Profoundly retarded, multiply-handicapped children. <i>Rated Bed Capacity:</i> 52
Brantford Brantwood 25 Bell Lane Brantford, Ontario N3T 1E1 Phone: (519) 753-2658 <i>Administrator:</i> C. B. Gladman	<i>Area Served:</i> Southwestern Ontario <i>Admission Criteria:</i> Profoundly retarded, multiply-handicapped children. <i>Rated Bed Capacity:</i> 91
Hamilton Dr. Rygiel Home for Children, 430 Whitney Hamilton, Ontario L8S 2H7 Phone: (416) 525-4311 <i>Administrator:</i> Mrs. F. Nicholson	<i>Area Served:</i> Hamilton and the Regional Municipality of Niagara. <i>Admission Criteria:</i> Personal care programs for profoundly, multiply-handicapped children. <i>Rated Bed Capacity:</i> 101
Kingston Mental Retardation Unit, Ongwanada Hospital 790 Princess Street Kingston, Ontario K7L 1G4 Phone: (613) 548-4417 <i>Administrator:</i> Hugh Wadley	<i>Area Served:</i> Southeastern Ontario <i>Admission Criteria:</i> Profoundly retarded, multiply-handicapped children; program operated in association with respiratory disease unit and chronic care unit. <i>Rated Bed Capacity:</i> 100

Name and Location	Type of Service
Kitchener The Sunbeam Home 2749 Kingsway Drive Kitchener, Ontario N2C 1A7 Phone: (519) 743-1478 <i>Administrator:</i> R. Szala	<i>Area Served:</i> Southwestern Ontario <i>Admission Criteria:</i> Profoundly retarded, multiply-handicapped young children. <i>Rated Bed Capacity:</i> 126
Oakville Oaklands Regional Centre, 53 Bond St. Oakville, Ontario L6K 1L8 Phone: (416) 844-7864 <i>Administrator:</i> D. H. W. Bath	<i>Area Served:</i> Halton and Peel Counties <i>Admission Criteria:</i> Developmental centre for children age 6 and over, and adults; all levels of retardation. <i>Rated Bed Capacity:</i> 150
Plainfield Plainfield Children's Home, P.O. Box 100 Plainfield, Ontario K0K 2V0 Phone: (613) 477-2440 <i>Administrator:</i> G. W. Colwill	<i>Area Served:</i> Central Ontario <i>Admission Criteria:</i> Profoundly retarded, multiply-handicapped young children. <i>Rated Bed Capacity:</i> 73
South Porcupine Cochrane- Temiskaming Resource Centre P.O. Box 3000 South Porcupine, Ont. P0H 1H0 Phone: (705) 235-8181 <i>Administrator:</i> Reginald T. Barnes	<i>Area Served:</i> Cochrane, Temiskaming <i>Admission Criteria:</i> Children and adults; all levels of retardation. <i>Rated Bed Capacity:</i> 50

Name and Location:	Type of Service
Vineland Bethesda Home P.O. Box 1000 Vineland, Ontario L0P 2C0 Phone: (416) 562-4184 <i>Administrator:</i> N. Braun	<i>Area Served:</i> Hamilton and the Regional Municipality of Niagara. <i>Admission Criteria:</i> Mentally retarded adults requiring residential services and vocational training. <i>Rated Bed Capacity:</i> 120
Thunder Bay Mental Retardation Unit, Walter P. Hogarth Memorial Hospital 300 North Lillie St. Thunder Bay, Ontario P7C 4Y7 Phone: (807) 623-7493 <i>Administrator:</i> J. T. Walker	<i>Area Served:</i> Northwestern Ontario <i>Admission Criteria:</i> Profoundly retarded, multiply-handicapped children. <i>Rated Bed Capacity:</i> 108

Schedule III Facility

Sault Ste. Marie Algoma District Mental Retardation Service 75 Elgin Street Sault Ste. Marie, Ont. P6A 2Y4 Phone: (705) 254-6487 <i>Administrator:</i> L. C. Bishop	<i>Area Served:</i> Algoma <i>Services:</i> Provides diagnostic, parent counselling, family support and home care programs for persons of all ages and levels of retardation.
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The Mental Retardation Community Programs Division

This division, which began its operations in January 1976, is responsible for the development and implementation of a comprehensive community-based network of services.

There are two branches:

Mental Retardation Community Services Development Branch

This branch is responsible for ensuring the development of a comprehensive community plan for services to the mentally retarded in each of the 19 Ministry districts. Primary responsibilities include the establishment of District Working Groups charged with developing a comprehensive district service plan. District Working Groups are composed of representatives of various specialized and generic service agencies within districts, such as local Associations for the Mentally Retarded, Children's Aid Societies and Boards of Education. In order to accomplish this, there is at least one Mental Retardation Coordinator in each of the 19 Ministry districts. The Coordinator acts essentially as a secretariat and facilitator for the District Working Group and provides the primary link between the group and the central office. (For a list of Mental Retardation Coordinators, see page 24)

The District Working Group process was established to ensure community involvement, guidance and support in the development of new and expanded services for the retarded in any given district. Moreover, by utilizing the valuable expertise already in existence in communities throughout the Province, we can be assured that programs and services for the retarded will be designed to meet the varying needs district by district.

Any community agency wishing to propose a program for the mentally retarded must submit it to this Ministry through the District Working Group.

The Community Services Development Branch is also responsible for the provision of adult protective services to mentally retarded individuals in the course of their adjustment to community living. Protective Service Workers are responsible for coordinating and monitoring a retarded person's housing placement and access to all needed services in the community. Workers also ensure that the person receives all the support required which will vary with the individual's ability to cope.

Currently, there are approximately 60 protective service workers either on purchase-of-service arrangements from community agencies or as Ministry employees, and a further 30 will be added to this group during the 1976-77 year.

Mental Retardation Community Resources Branch

The primary responsibility of this branch is to assist community associations and agencies in developing and operating community-based programs. It provides financial resources and staff to assist in establishing new programs, up-grading existing ones, and performing program evaluation.

This branch is divided into two major areas of responsibility:

(i) Accommodation Programs

Programs include a variety of community-based housing alternatives. As of March 31st, 1976, there were 67 community residences in operation serving 978 retarded people. As of August 31, 83 such homes with 1,120 residents were in existence, and the trend toward providing community-based housing is continuing.

These homes are administered by non-profit community groups with funding from the Ministry under The Homes for Retarded Persons Act. It is expected that a number of people in these residences will move to less supervised "auxiliary residences" in their communities as increased life skills training makes it possible for them to cope with a freer way of living.

There are also 20 special private boarding homes across the Province which take in children up to the age of 18. Approximately 350 retarded children reside in such homes. The Ministry of Community and Social Services, through the Children's Services Branch, consults and coordinates to ensure that high standards of care are maintained.

(ii) *Special Support Programs and Pilot Projects*

Special support programs include early infant education programs, behaviour management programs, recreation and family support services.

Provision has been made in this area for the testing and demonstration of new treatment and training techniques and methods of service delivery.

Fifty six special support programs and projects have been approved and funded as of August 31, 1976. These include several recreation programs, parent relief and infant stimulation projects, and various other special support programs which enhance the development of community services for the retarded.

Through such special projects, the Ministry hopes to encourage community agencies to develop innovative programs and training techniques.

Vocational Rehabilitation Programs

The Rehabilitation Branch of the Ministry is responsible for the provision of funding for a variety of training programs for the retarded. These range from learning basic life skills to specific job training leading, where possible, to placement in independent employment within the community.

There are three main programs in this area:

- (i) Life skills
- (ii) Rehabilitation workshops
- (iii) Protected businesses

At present, there are 97 workshops for the mentally retarded in Ontario serving 4,506 trainees. Workshops are operated under the auspices of the local Associations for the Mentally Retarded, and receive operating and capital grants from the Ministry of Community and Social Services.

The basic functions provided by the workshop program include: assessment; long-term sheltered employment; life skills and vocational training; and job placement. It serves as an integral component of the vocational rehabilitation program in which counsellors provide a wide range of services to the trainees and their families.

Day Care and Developmental Centres

As it has been demonstrated that much of a child's development occurs before the age of four, particular attention has been focused on this age group.

At present there are some 65 day nurseries which care for pre-school retarded children. These day nurseries are funded and operated with subsidies from the Ministry under the Day Nurseries Act.

There are also 14 Developmental Centres specifically designed to provide developmental services for seriously and profoundly retarded children, aged from 2 to 18 years, many of whom suffer more than one handicap.

Such centres are now being provided, wherever possible, in conjunction with regular schools, to encourage interaction between children and eventual easy integration.

Financial Assistance Available

To qualify for Family Benefits, a mentally retarded person must be 18 years of age or over and unable to provide fully for his or her financial needs. The assessment for eligibility is, in such cases, based on the individual's income and daily needs and *not* on the circumstances of the family.

Approximately 9,000 mentally retarded people presently receive Family Benefits allowances in Ontario.

Many of the retarded qualify as disabled persons for the GAINS (Guaranteed Annual Income System) program, which is also administered under the Family Benefits program.

Additional information about both GAINS and Family Benefits is available from the Ministry's District Offices (see list on page 27).

Ministry Mental Retardation Coordinators

Listed alphabetically by City	Telephone
Barrie Mr. L. J. Siirala Community and Social Services 5th Floor, 70 Collier Street Civic Square Tower Barrie, Ontario L4M 4Z2	(705) 737-1311
Belleville Miss Pat McLaughlin Community and Social Services 14 Bridge Street West, Box 816 Belleville, Ontario K8N 5B5	(613) 962-9562
Bracebridge Mrs. Anne Malton c/o Society of St. John the Evangelist Maple Street, Box 1463 Bracebridge, Ontario P0B 1C0	(705) 645-2041
Brampton (York Peel) Mr. Mark Hallas Community and Social Services 20 Nelson Street West, Suite 201 Brampton, Ontario L6X 2M5	(416) 453-3181
Cornwall Mr. Mark Charron District Director (Acting for M. R. Coordinator) Community and Social Services 132 Second Street East, Box 1358 Cornwall, Ontario K6H 5V4	(613) 932-3381
Hamilton Mr. Bryan Shields Community and Social Services 39th + 40th Flrs. 100 Main Street East Hamilton, Ontario L8N 3W6	(416) 526-9300

Keewatin-Kenora

Mr. M. A. McMillan (807) 547-2801
Community and Social Services
104 Government Road, Box 429
Keewatin, Ontario P0X 1C0

Kingston

Mrs. Barbara Stanton (613) 544-6206
Community and Social Services
1055 Princess Street, Ste. 103
Kingston, Ontario K7L 4Y3

Lindsay

Mrs. Anita Johnston (705) 324-6128
Community and Social Services
322 Kent Street West
Lindsay, Ontario K9V 4S9

London

Mrs. Alison Jackson (519) 438-5111
Community and Social Services
495 Richmond Street
London, Ontario N6A 5A9

Ottawa

Mrs. Donna LaBrooy (613) 238-1243
Community and Social Services
1 Nicholas Street, Suite 1105
Ottawa, Ontario K1N 7B6

Peterborough

Mr. Jim MacNiven - Area Supervisor South (705) 742-9292
Community and Social Services
139 George Street North
Peterborough, Ontario K9J 3G6

Sault Ste. Marie

Mr. Marcel Rheume, Coordinator (705) 256-5666
Mr. A. Lalonde, Area Supervisor North
Community and Social Services
123 March Street
Sault Ste. Marie, Ontario P6A 2Z5

St. Catharines

Mr. D. Spadafora
Community and Social Services
110 James Street, Box 176
St. Catharines, Ontario L2R 6S4

(416) 688-3022

Sudbury

Mr. John Doherty
Community and Social Services
1760 Regent Street South, 2nd Floor
Sudbury, Ontario P3E 3Z7

(705) 674-3151
Ext. 210

Thunder Bay

Mr. Douglas Collins
Community and Social Services
1200 Walsh Street West
Thunder Bay, Ontario P7E 4X4

(807) 475-1515

Timmins

Mr. Ron Wyborn
Community and Social Services
12 Elm Street North
Timmins, Ontario P4N 6A1

(705) 264-9407

Toronto

Ms. Joy Miko
Ms. Susan Mackle
Community and Social Services
c/o 5th Floor, 110 Eglinton Avenue West
Toronto, Ontario M4R 2C9

(416) 965-8449

Waterloo

Miss Patricia Knechtel
Community and Social Services
5th Floor, Suite 501
75 King Street South
Waterloo, Ontario N2J 1P2

(519) 886-4700

Windsor

Mr. Michael Cushing
Community and Social Services
2090 Wyandotte Street East
Windsor, Ontario N8Y 1E6

(519) 254-1651

Ministry District Offices

Northern Ontario

Keewatin-Kenora

104 Government Rd.,
Box 429
Keewatin, Ont.,
P0X 1C0
(807) 547-2801

Kirkland Lake

8 Hudson Bay Ave,
Box 398
Kirkland Lake, Ont.
P2N 3J1
(705) 567-3391

North Bay

222 McIntyre St. W.,
Suite 408
North Bay, Ont.
P1B 2Y8
(705) 474-3540

Sault Ste. Marie

123 March St., # 304,
Box 68
Sault Ste. Marie, Ont.
P6A 2Z5
(705) 256-5666

Sudbury

127 Cedar St., 3rd Floor
Sudbury, Ont. P3E 4S6
(705) 674-3151 ext. 271

Thunder Bay

1200 Walsh St. W.
Thunder Bay, Ont.,
P7E 4X4
(807) 475-1515

Southern Ontario

Barrie

Civic Sq. Tower,
5th Floor
70 Collier St., Box 910
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